

	<b>O'Neil Software Inc.</b>	<b>Infolinx Systems</b>
Firm Qualifications and Experience (25 Points)	24	18
Project Approach and Process (25 Points)	23	15
Reference Projects (10 Points)	10	5
Cost (30 Points)	24	8
Demonstration (10 Points)	10	10
<b>Total</b>	<b>91</b>	<b>56</b>

### **O'Neil Software Inc.**

**Strengths** – Experience with Metro for over 10 years. Licensees in over 90 countries worldwide. Stay up to date with all patches and releases from Microsoft and other software systems. Help desk staff seems well equipped to handle all Metro needs. Help desk is open 6 days 24-hours a week. Not involved in any litigations. Provided information on how they will ensure that our system is backed up with a scenario. Offers a testing environment throughout the entire life of the contract. Currently run the RS-SQL system. No additional costs for migrating data. Provided file formats fixed and comma delimited that can be imported and exported to/from the system. Provided detailed reference information. Over 20 technical support members. User forum to post questions and comments. Customizable requirement fields for data entry. Since Metro is currently using O'Neil software, Metro will not incur any additional costs for implementation, data migration, or scanners.

**Weakness** – AD integration. Did not provide examples of all reports.

### **Infolinx Systems**

**Strengths** – Not involved in any litigations. Provided a detailed Gantt chart. Search and query functions were very good. Training is provided on-site and remote. Good demonstration. Able to update after software system is live. Completely customizable data fields. 4,000 character limit text fields.

**Weakness** – Upgrades system every 2 to 3 years. Help desk/Tech support is open 5 days, M-F 8 am to 8 pm EST. AD integration. No scenario provided on how the system will be backed up, stated that “the backups would be exported by Infolinx personnel and provided to the client at the client’s request”. Did not speak on the actual knowledge needed in order to complete the project. Did not provide information as to importing data. Did not provide examples of all the reports. Metro would need to print barcodes instead of being able to purchase them. Did not provide all the requested reference information. Metro will incur higher costs for purchasing the Infolinx software.



Solicitation Title & Number			RFP Cost Points	RFP SBE/SDV Points	Total Cost Points
RFQ# 945600 - Metro Records Center Barcoding Software - Round 3			24	6	30
Offeror's Name	Total Bid Amount	SBE/SDV Participation Amount	RFP Cost Points	RFP SBE/SDV Points	Total Cost Points
O'Neil Software Inc.	\$20,207.95	\$0.00	24.00	0.00	24.00
Spacesaver Systems, Inc. DBA Infolinx System Solutions	\$60,826.00	\$0.00	8.00	0.00	8.00